J.S.S. BANASHANKARI ARTS, COMMERCE AND SHANTIKUMAR GUBBI SCIENCE COLLEGE, VIDYAGIRI, DHARWAD

Affiliated to Karnatak University, Dharwad

Accredited with 'A' Grade in last three cycles

Fourth Cycle NAAC Accreditation
SELF STUDY REPORT (SSR)

CRITERION - II

2.7.1 (QnM)

Online student satisfaction survey regarding to teaching learning processs

Submitted to

NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL, BENGALURU

J.S.S. BANASHANKARI ARTS, COMMERCE AND SHANTIKUMAR GUBBI SCIENCE COLLEGE, VIDYAGIRI, DHARWAD

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Internal Student Satisfactory Survey (SSS) 2019-20

Student Satisfaction Survey 2019-20

Student Satisfaction Survey (SSS) is one of the obligatory criteria set by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. From 2017 onwards the NAAC has endeavored to carry out a Student Experience Survey, the results of which will go into the accreditation process. The Survey includes 21 competency based, objective and subjective questions, rated on five point scale from 0 to 4. The responses to which are given anonymously by students of the institution. This survey corresponds to an institution level feedback on curriculum, infrastructure, teaching, learning, and evaluation experience.

We implemented SSS on -line through students groups during the month of September 2020 and received on-line from **546** students and analyzed by the feedback committee and reported to the head of the institute. The observations of SSS are as follows:

- Students appreciated teaching and implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.
- Majority of the students were glad about the quantum of syllabus covered in their classes and laboratories.
- They have expressed satisfaction over the illustrations of teachers for explaining Concepts through ICT tools.
- Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey.

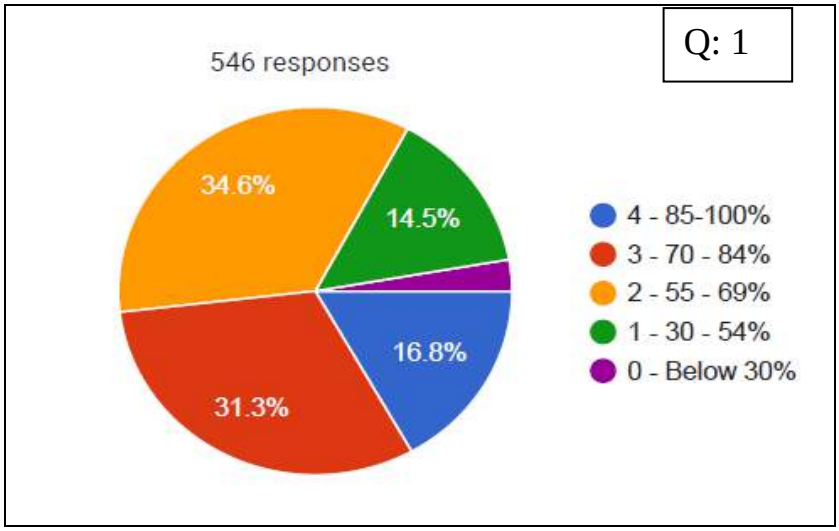
The SSS has also pointed out few areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:

- Institute needs to promote internship, student exchange and field visit opportunities.
- Formulate mechanism which will identify strength and weakness of students and provide them right level of challenges and help them to overcome their weakness.
- Enhance use of advanced ICT based teaching and equip laboratories with multiple copies of small instruments.
- Teachers should encourage research culture amongst students.
- More emphasis on skill development and hands on assignments, inclusion of seminars, workshops and field visits for at least in one core subject.
- Active mentorship especially for career guidance.
- Guidance and workshops on competitive exams like JAM, PGCET, and PG entrance.

Student Satisfaction Survey 2019-20

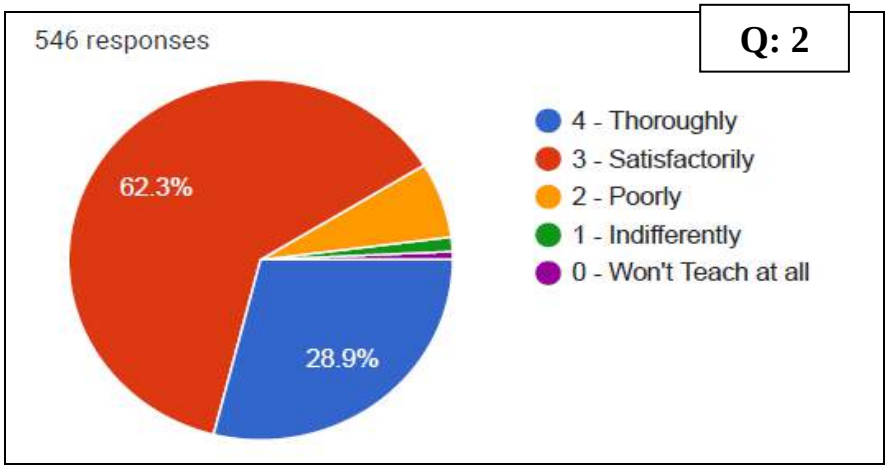
1. How much of the syllabus was covered in the class?

Rating	4	3	2	1	0
Grading %	**85-100%**	**70-84%**	**55-69%**	**30-54%**	**Below 30%**
Responses	92	171	189	79	15
%	16.8	31.3	34.6	14.5	2.7



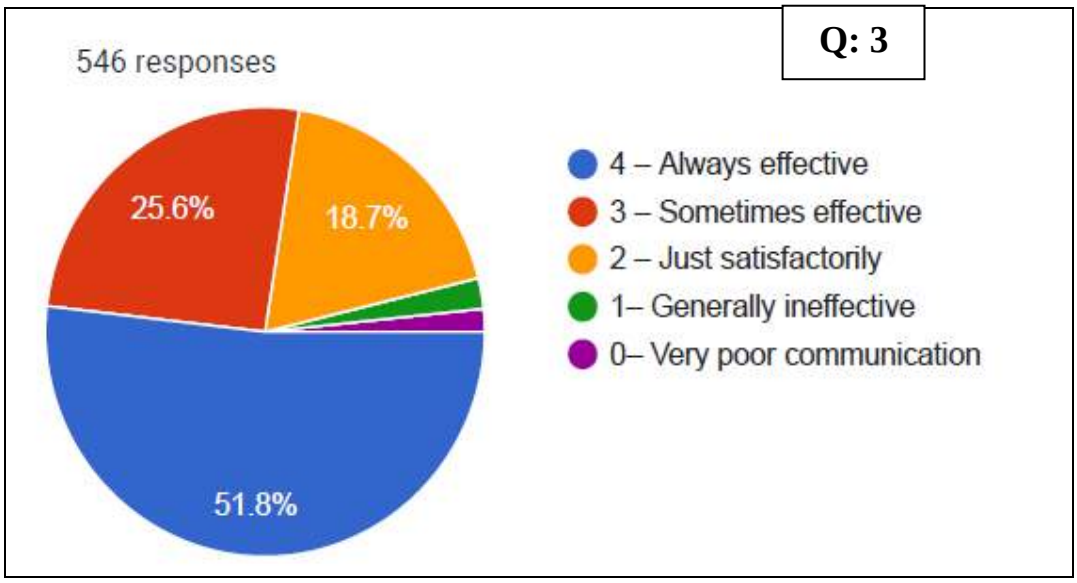
2. How well did the teachers prepare for the classes?

Rating	4-Thoroughly	3-Satisfactorily	2 - Poorly	1 - Indifferently	0 – Won't Teach at all
Responses	158	340	37	07	04
%	28.9	62.3	6.8	1.3	0.7



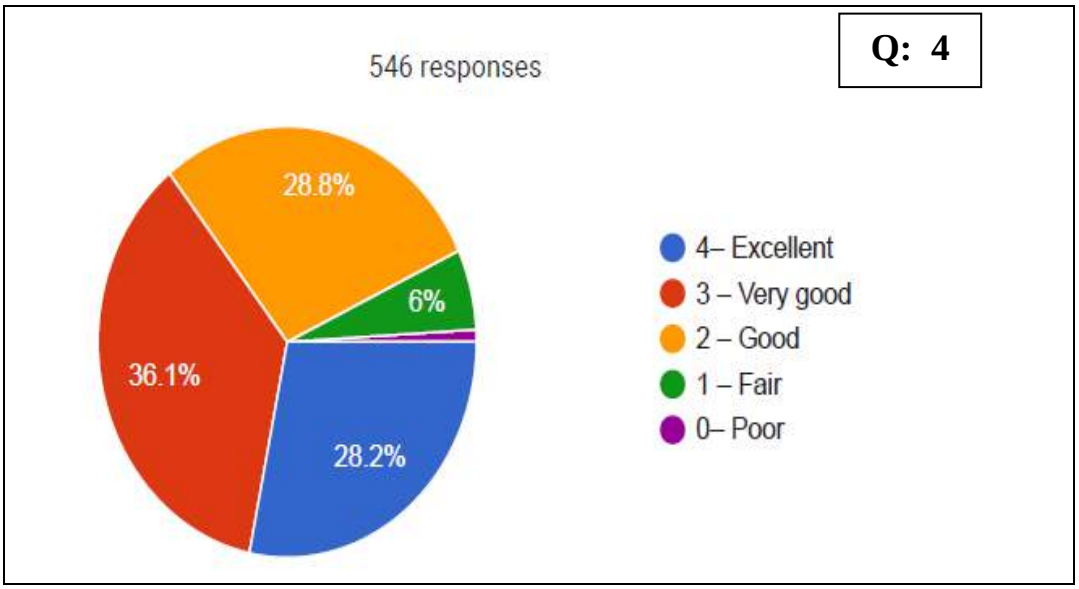
3. How well were the teachers able to communicate?

Rating	4 Always Effective	3 Sometimes effective	2 Just Satisfactorily	1 Generally Ineffective	0 Very poor Communication
Responses	283	140	102	12	09
%	51.8	25.6	18.7	2.2	1.7



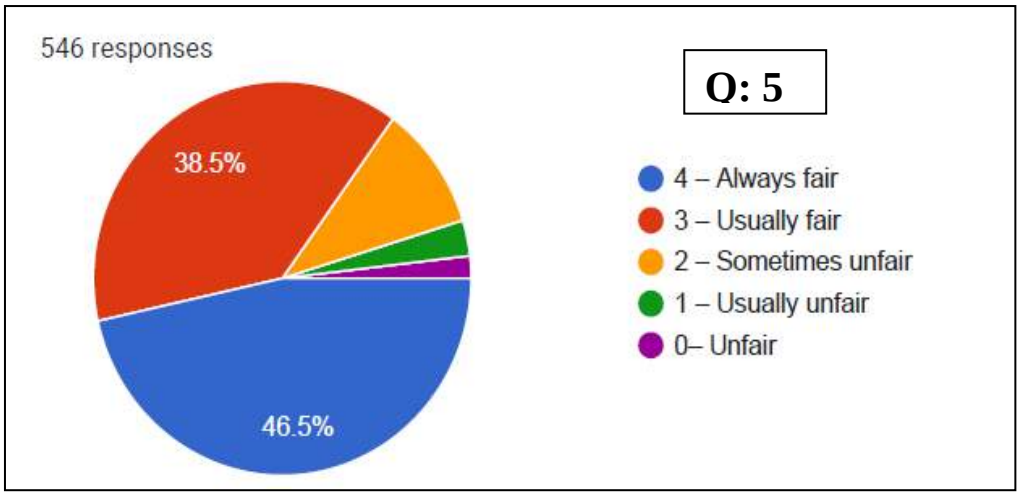
4. The teacher's approach to teaching can best be described as

Rating	4 Excellent	3 Very Good	2 Good	1 Fair	0 Poor
Responses	154	197	157	33	05
%	28.2	36.1	28.8	06	0.9



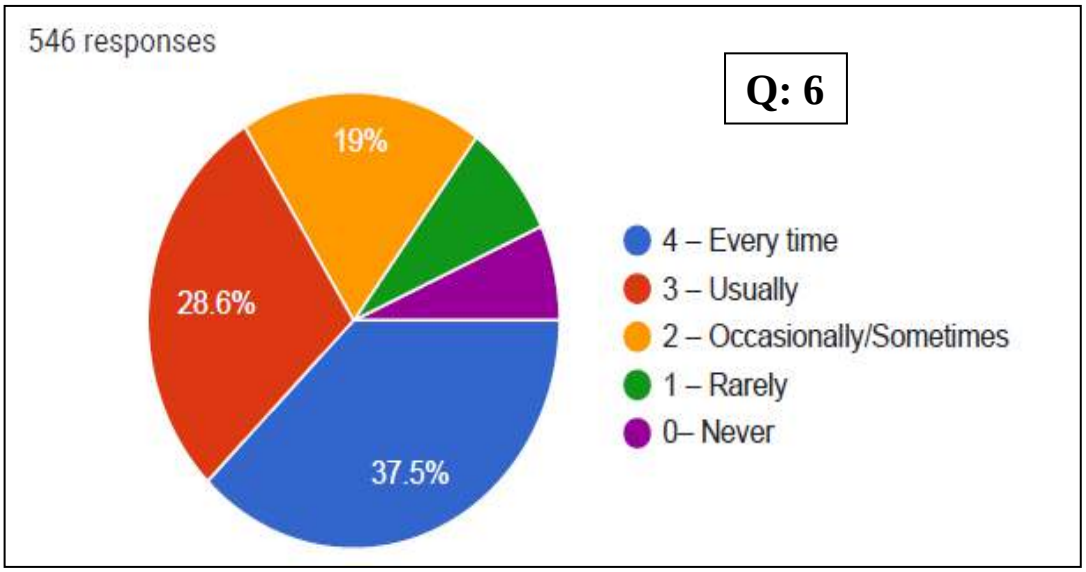
5. Fairness of the internal evaluation process by the teachers.

Rating	4 Always Fair	3 Usually Fair	2 Sometimes Unfair	1 Usually unfair	0 Unfair
Responses	254	210	56	16	10
%	46.5	38.5	10.3	2.9	1.8



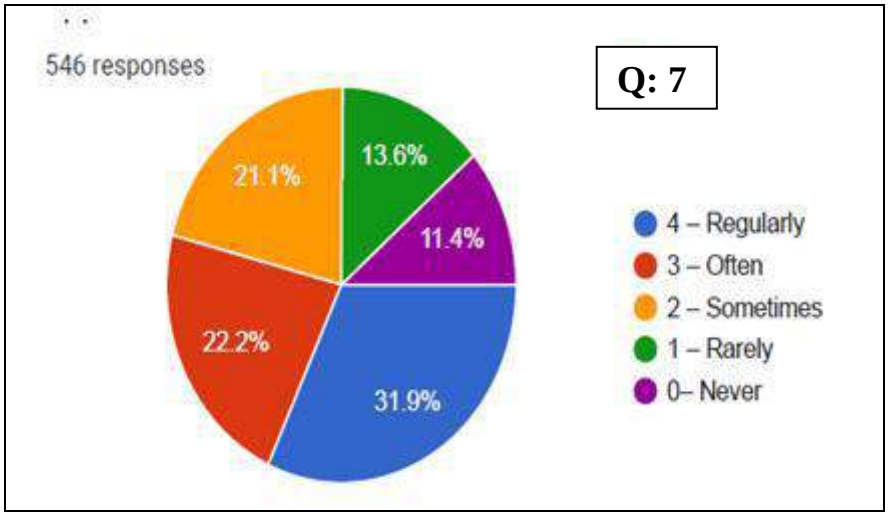
6. Was your performance in assignments discussed with you?

Rating	4 Every time	3 Usually	2 Occasionally Sometimes	1 Rarely	0 Never
Responses	205	156	106	44	37
%	37.5	28.6	19	8.1	6.8



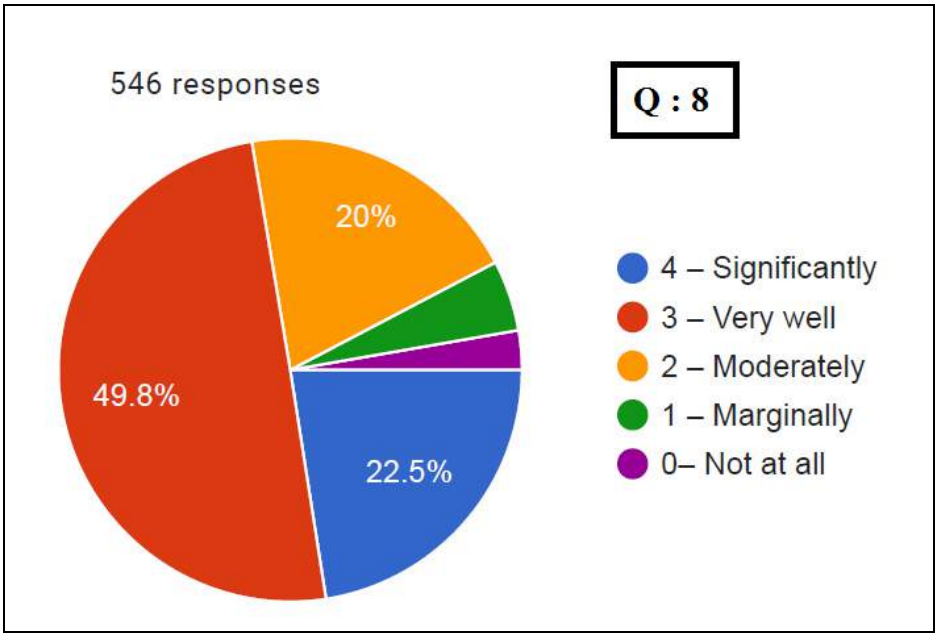
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Rating	4 Every time	3 Usually	2 Occasionally Sometimes	1 Rarely	0 Never
Responses	205	156	106	44	37
%	37.5	28.6	19	8.1	6.8



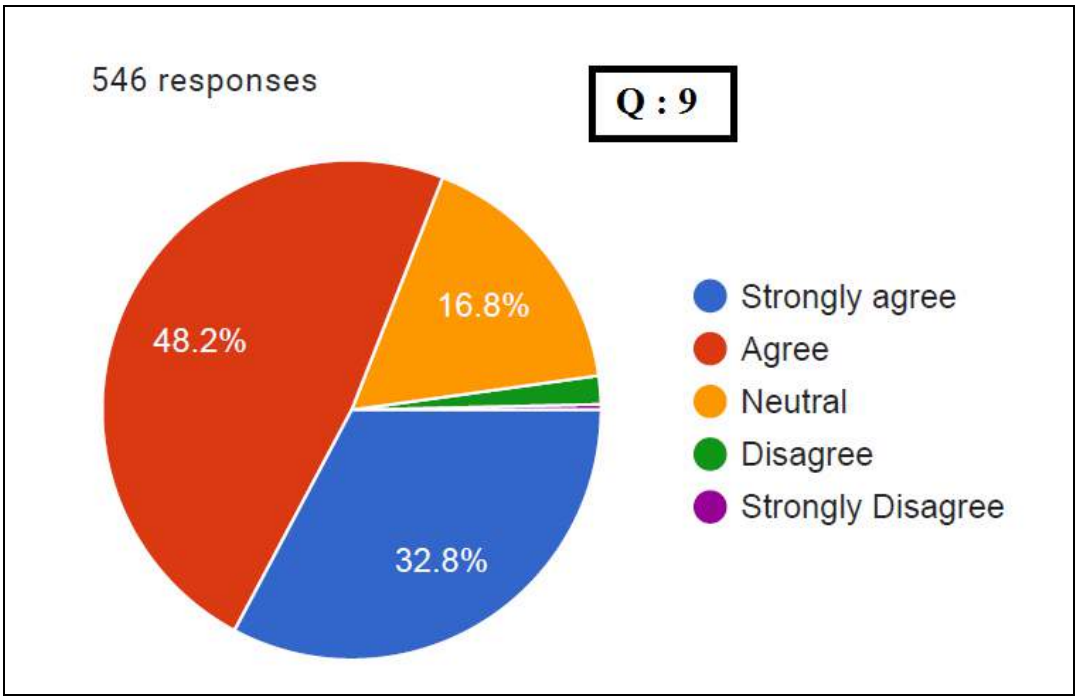
8. The teaching and mentoring process in your institution facilitates you in cognitive, socialand emotional growth.

Rating	4 Significantly	3 Very well	2 Moderately	1 Marginally	0 Not at all
Responses	123	156	109	27	15
%	22.5	49.8	20	05	2.7



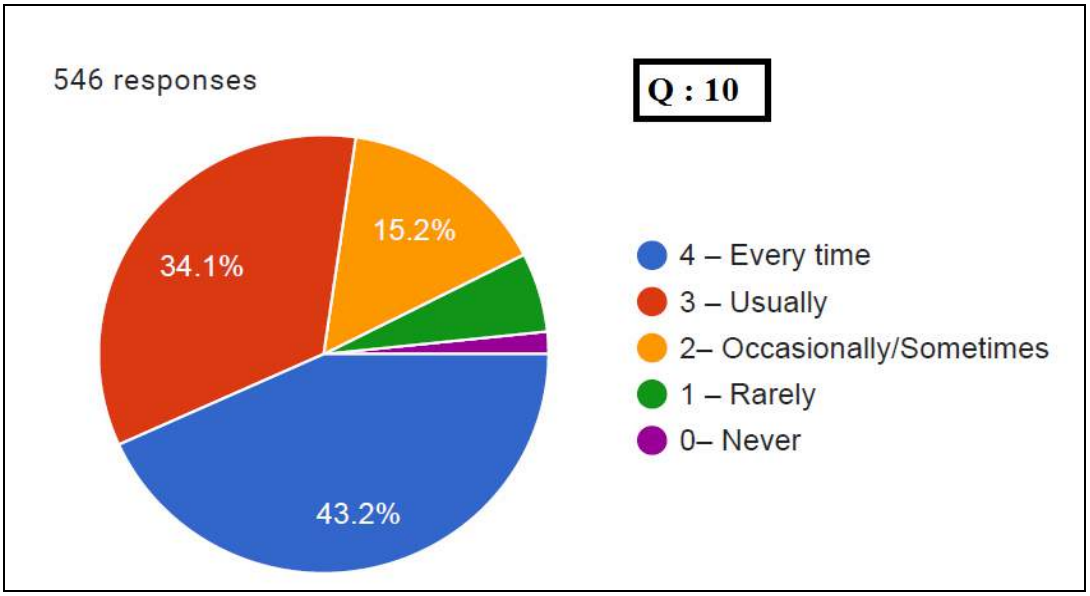
9. The institution provides multiple opportunities to learn and grow.

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	179	263	92	10	02
%	32.8	48.2	16.8	1.8	0.4



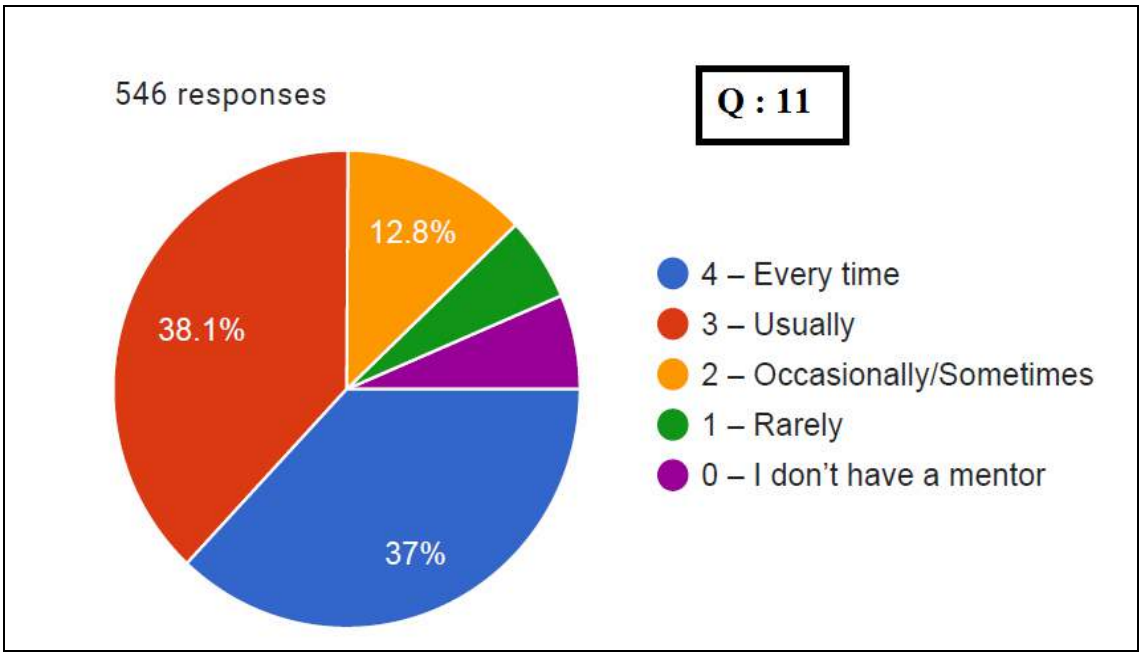
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Rating	4 Every time	3 Usually	2 Ocassionally Sometimes	1 Rarely	0 Never
Responses	236	186	83	32	09
%	43.2	34.1	15.2	5.9	0.2



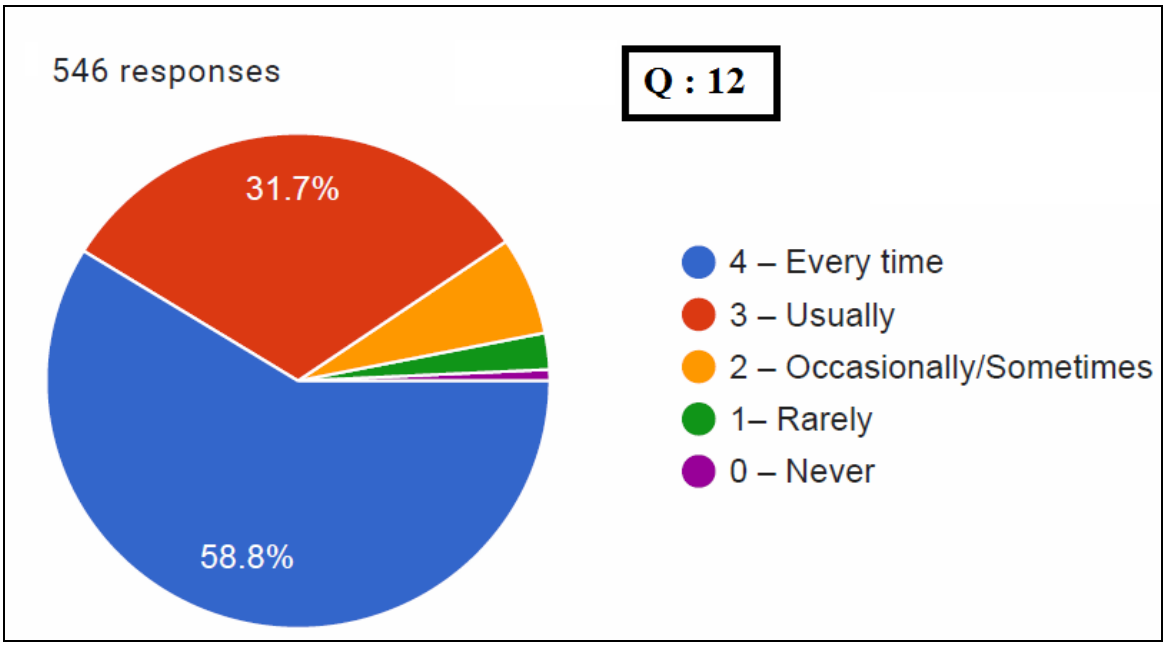
11. Your mentor does a necessary follow-up with an assigned task to you.

Rating	4 Every time	3 Usually	2 Ocassionally Sometimes	1 I Don't have mentor	0 Rarely
Responses	202	208	70	35	31
%	37	38.1	12.8	6.4	5.7



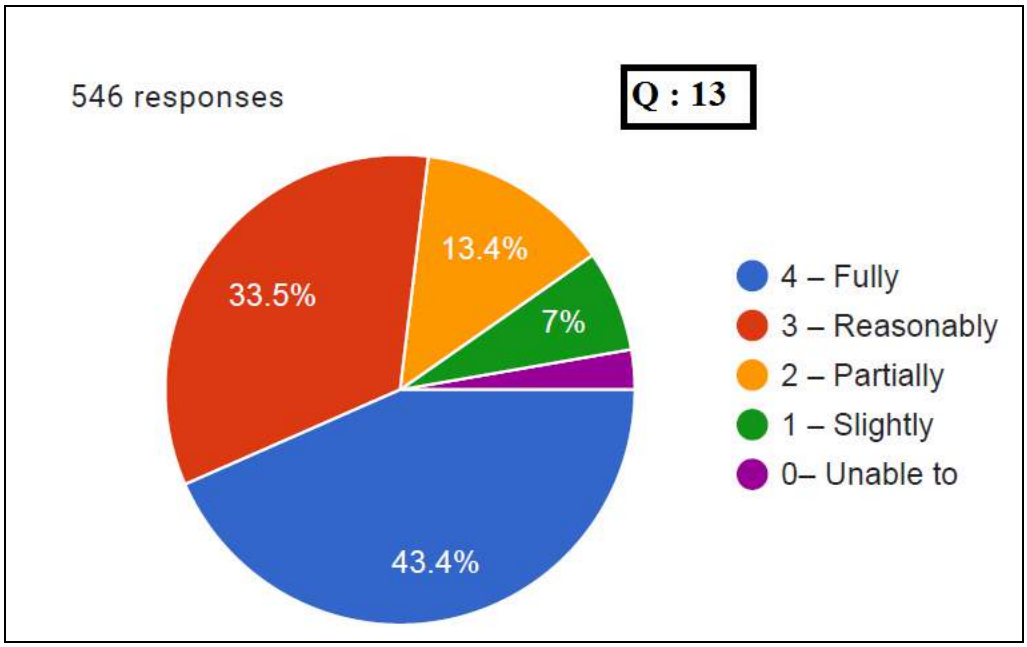
12. The teachers illustrate the concepts through examples and applications.

Rating	4 Every time	3 Usually	2 Ocassionally Sometimes	1 Rarely	0 Never
Responses	321	173	35	13	04
%	58.8	31.7	6.4	2.4	0.7



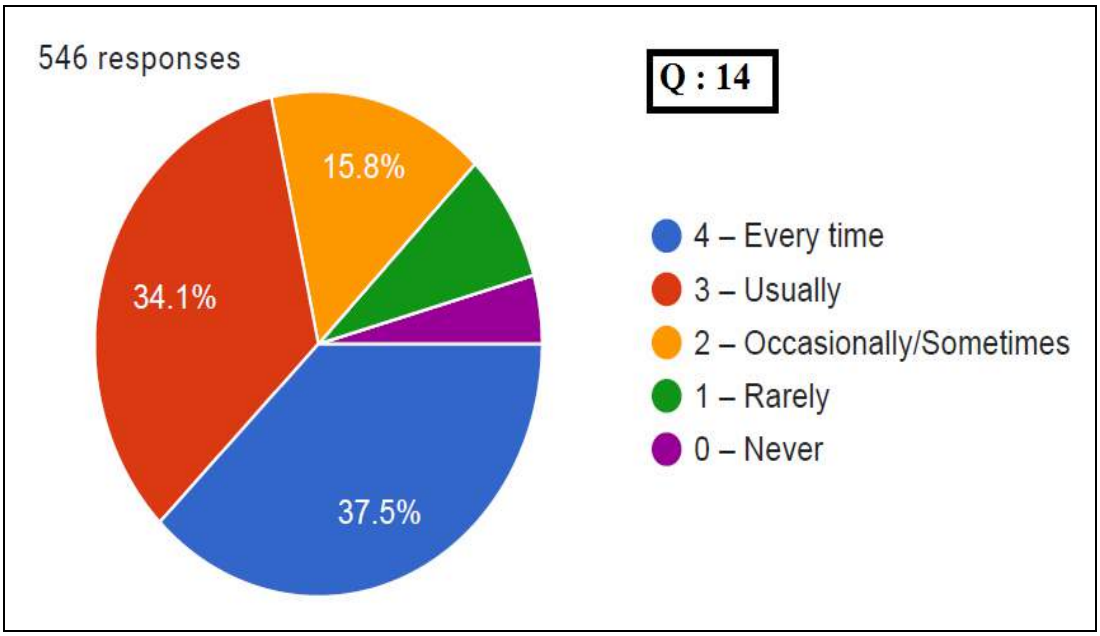
13. The teachers identify your strengths and encourage you with providing right level of challenges.

Rating	4 Fully	3 Reasonably	2 Partially	1 Slightly	0 Unable to
Responses	237	183	73	38	15
%	43.4	33.5	13.4	7	2.7



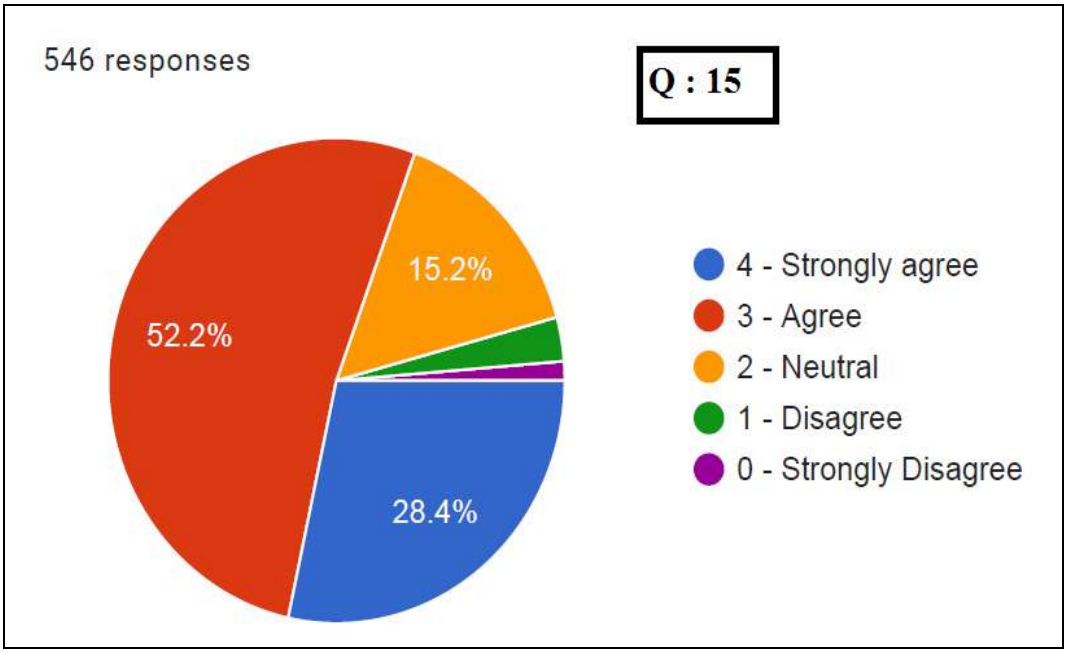
14. Teachers are able to identify your weaknesses and help you to overcome them.

Rating	4 Every time	3 Usually	2 Ocassionally Sometimes	1 Rarely	0 Never
Responses	205	186	86	45	24
%	37.5	34.1	15.8	8.2	4.4



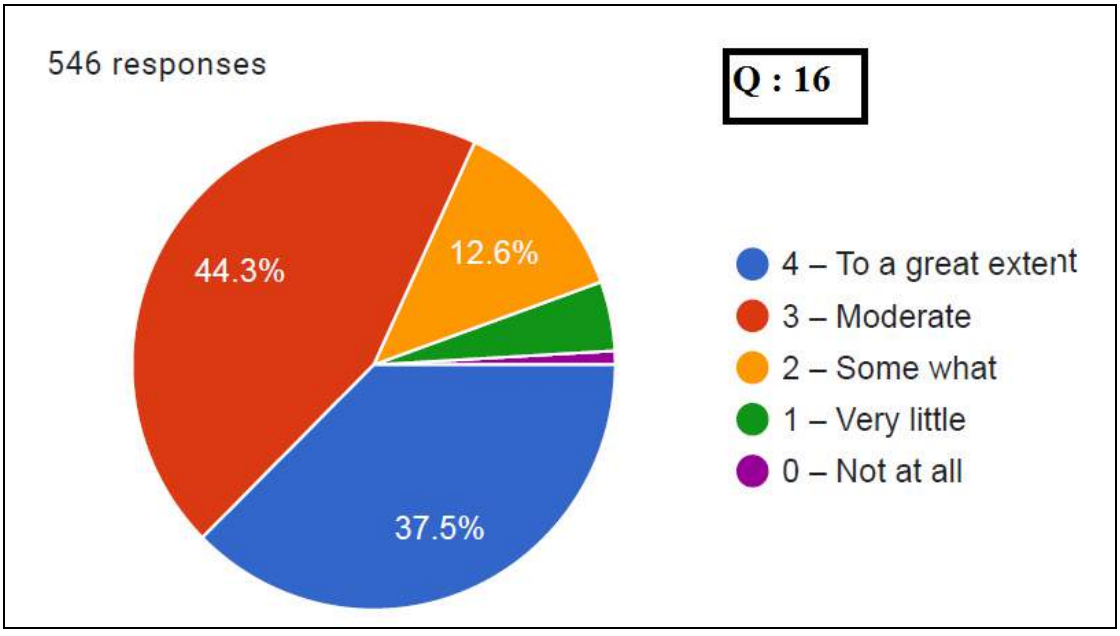
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	155	285	83	16	07
%	28.4	52.2	15.2	2.9	1.3



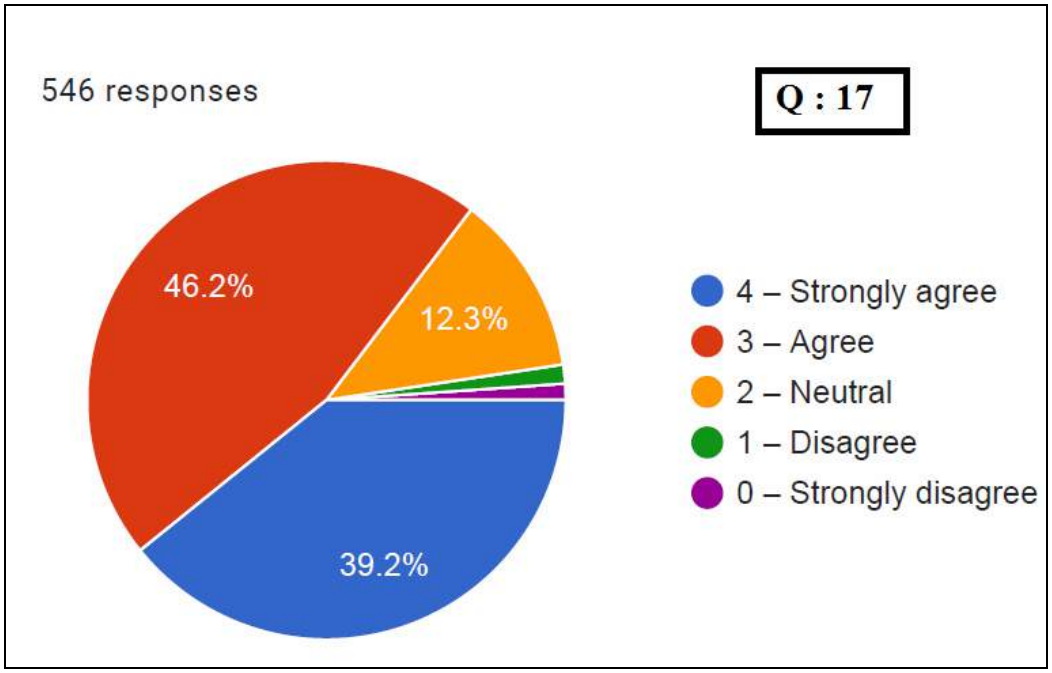
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Rating	4 To great extent	3 Moderate	2 Some what	1 Very Little	0 Not at all
Responses	205	242	69	25	5
%	37.5	44.3	12.6	4.6	0.9



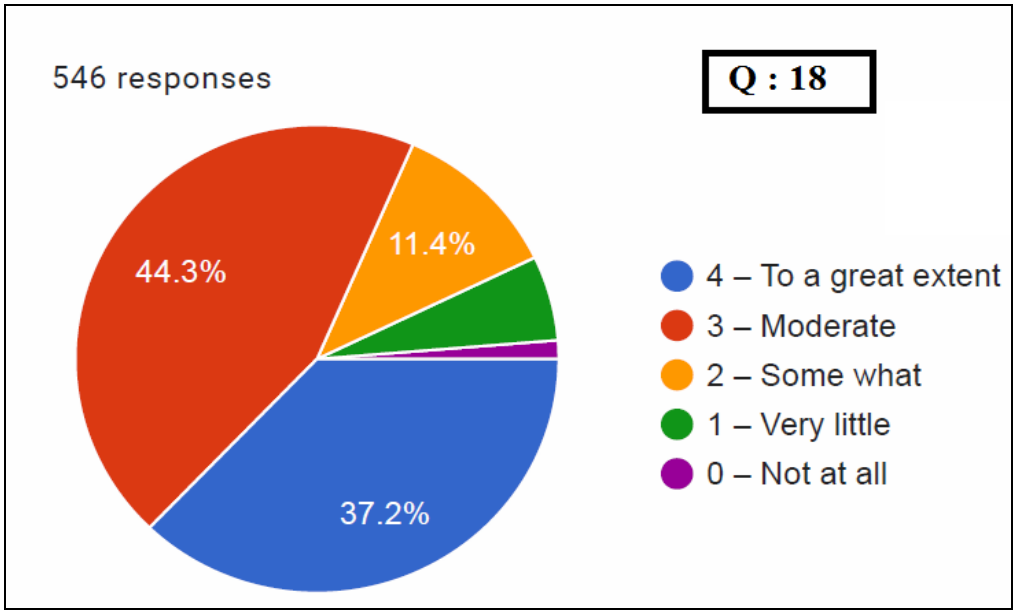
17. Teachers encourage you to participate in extracurricular activities

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	214	252	67	7	6
%	39.2	46.2	12.3	1.3	1.0



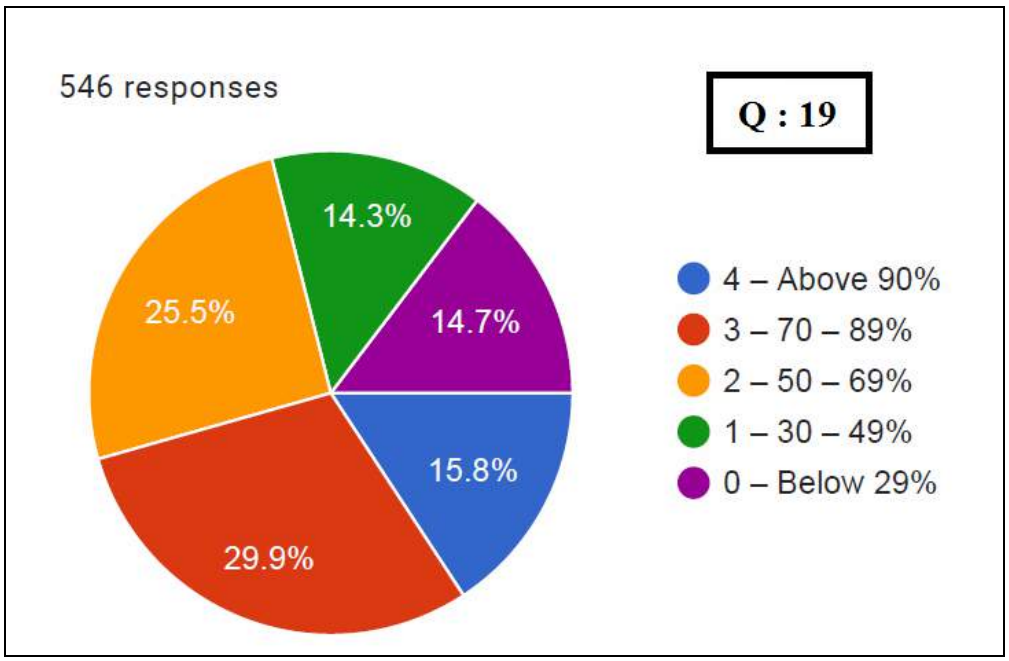
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Rating	4 To great extent	3 Moderate	2 Some what	1 Very Little	0 Not at all
Responses	203	242	62	32	7
%	37.2	44.3	11.4	5.9	1.2



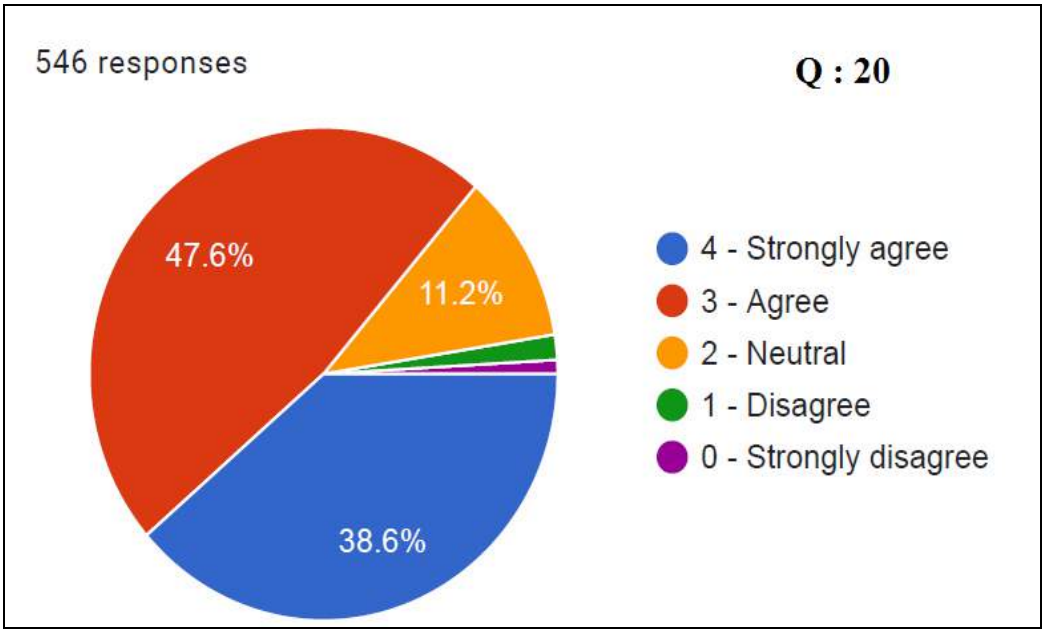
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Rating	4	3	2	1	0
Grading %	**Above 90%**	**70-89%**	**50 -69%**	**30-49%**	**Below 29 %**
Responses	86	163	139	78	80
%	15.8	29.9	25.5	14.3	14.7



20. The overall quality of teaching-learning process in your institute is very good.

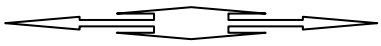
Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	211	260	61	9	5
%	38.6	47.6	11.2	1.6	1.0



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

546 responses

	Very Good	Good	No Suggestions	Teachers should implement more ways of teaching
Responses	211	260	61	14
%	38.6	47.6	11.2	2.6



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Due to covid-19, we implemented SSS of 2020-21 on -line through students groups during the month of July, 2021 and received on-line from **682** students and analyzed by the feedback committee and reported to the head of the institute. The observations of SSS are as follows:

- Students appreciated teaching and implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.
- Majority of the students were glad about the quantum of syllabus covered in their classes and laboratories.
- They have expressed satisfaction over the illustrations of teachers for explaining Concepts through ICT tools.
- Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey.

The SSS has also pointed out few areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:

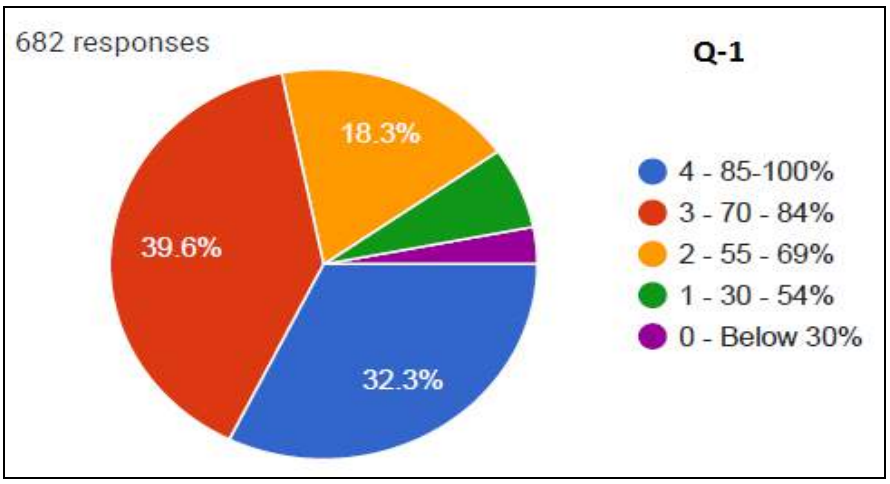
- Institute needs to promote internship, student exchange and field visit opportunities.
- Formulate mechanism which will identify strength and weakness of students and provide them right level of challenges and help them to overcome their weakness.
- Enhance use of advanced ICT based teaching and equip laboratories with multiple copies of small instruments.
- Teachers should encourage research culture amongst students.
- More emphasis on skill development and hands on assignments, inclusion of seminars, workshops and field visits for at least in one core subject.
- Active mentorship especially for career guidance.
- Guidance and workshops on competitive exams like JAM, PGCET, and PG entrance.

https://docs.google.com/forms/d/1YFUAR8Kl6Aw-La_ssU_7eJNObrS-mLCBD68JTU0WcaI/edit#responses

Student Satisfaction Survey 2020-21

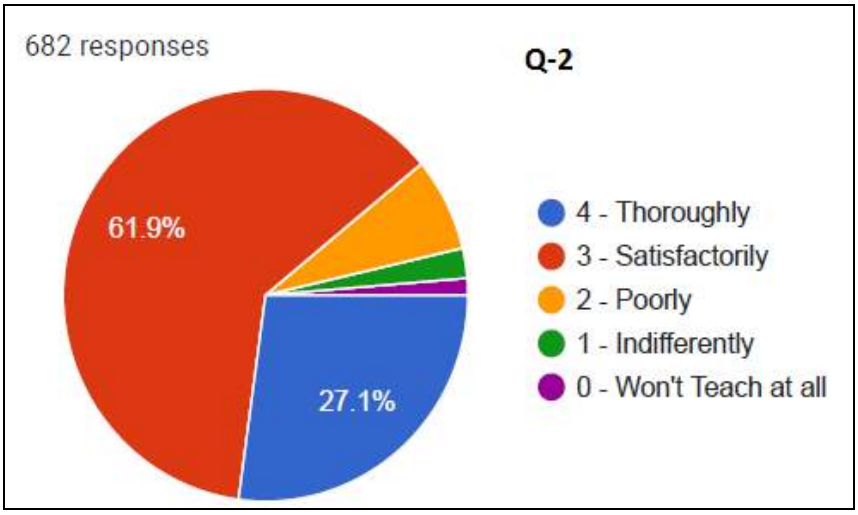
1. How much of the syllabus was covered in the class?

Rating	4	3	2	1	0
Grading %	**85-100%**	**70-84%**	**55-69%**	**30-54%**	**Below 30%**
Responses	220	270	125	45	21
%	32.3%	39.6%	18.4%	6.6%	3.08%



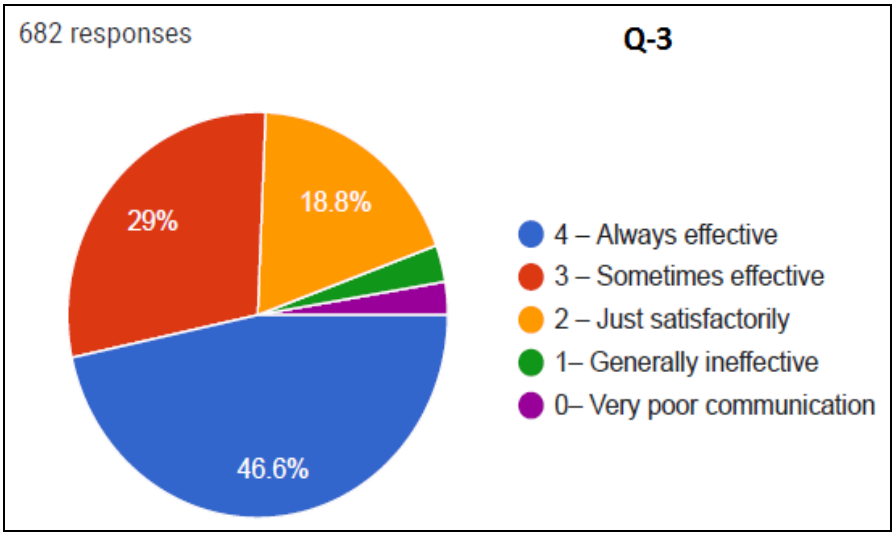
2. How well did the teachers prepare for the classes?

Rating	4-Thoroughly	3-Satisfactorily	2 - Poorly	1 - Indifferently	0 – Won't Teach at all
Responses	185	422	49	16	9
%	27.1%	61.9%	**7.2%**	**2.3%**	**1.3%**



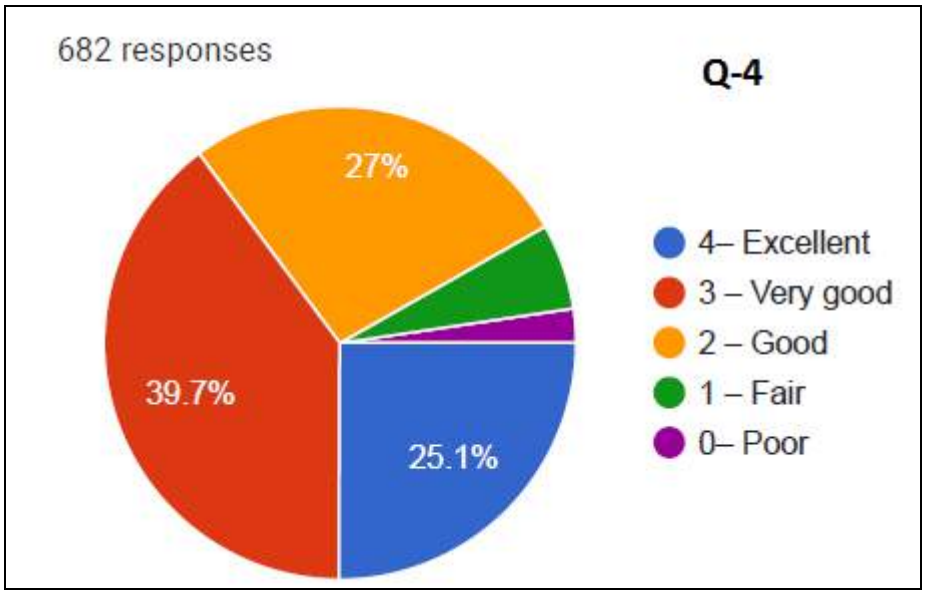
3. How well were the teachers able to communicate?

Rating	4 Always Effective	3 Sometimes effective	2 Just Satisfactorily	1 Generally Ineffective	0 Very poor Communication
Responses	318	198	127	20	18
%	46.7%	29.1%	18.6%	**2.9%**	**2.6%**



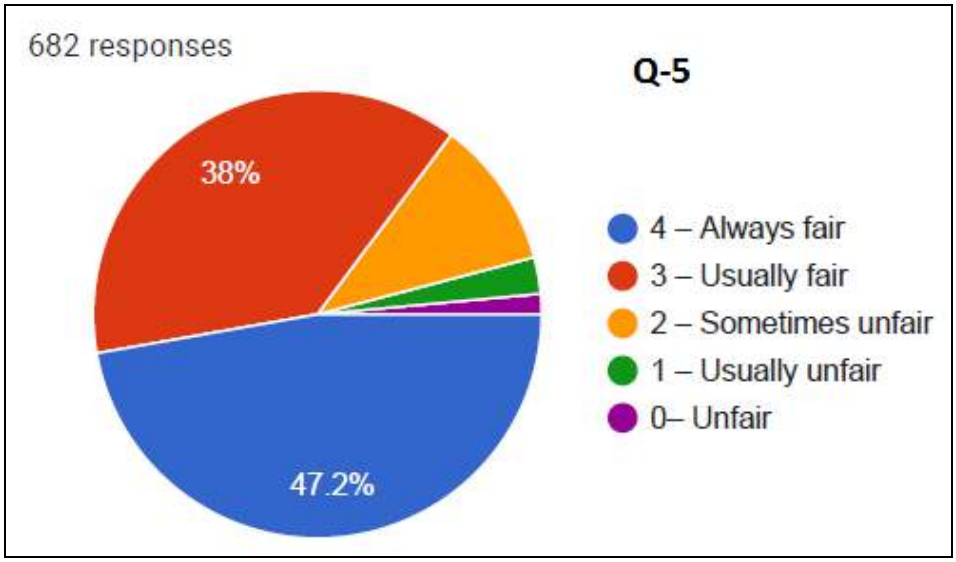
4. The teacher's approach to teaching can best be described as

Rating	4 Excellent	3 Very Good	2 Good	1 Fair	0 Poor
Responses	171	271	183	40	16
%	25.1%	39.8%	26.9%	**5.8%**	**2.3%**



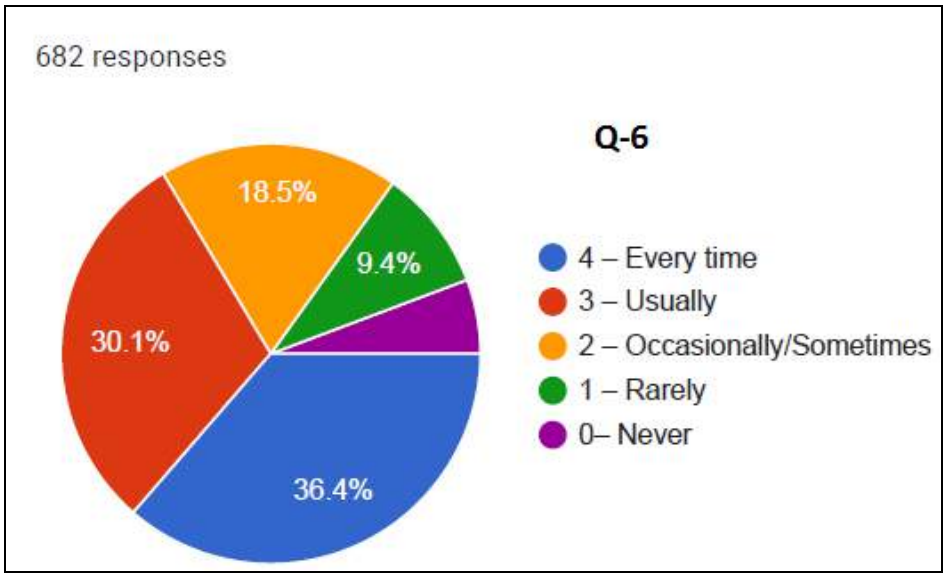
5. Fairness of the internal evaluation process by the teachers.

Rating	4 Always Fair	3 Usually Fair	2 Sometimes Unfair	1 Usually unfair	0 Unfair
Responses	322	259	73	18	10
%	47.3%	37.9%	**10.7%**	**2.6%**	**1.4%**



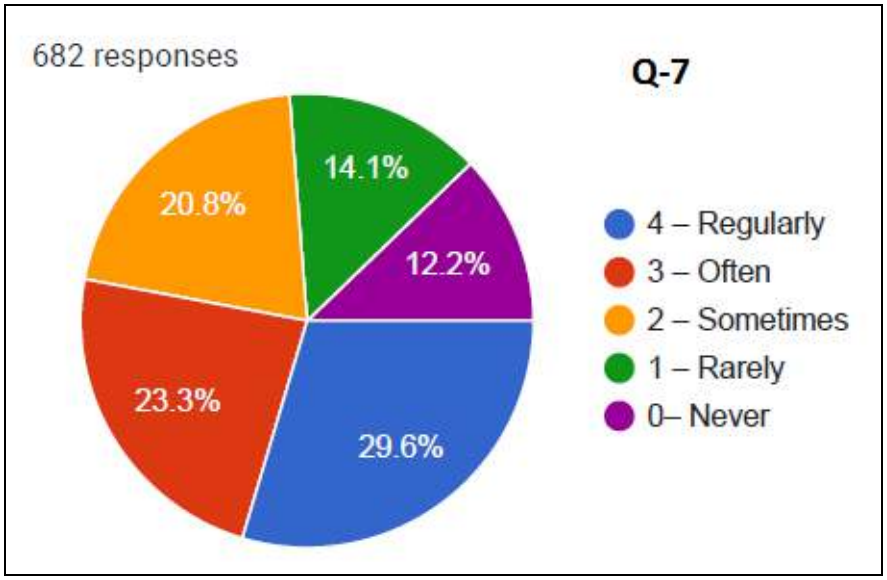
6. Was your performance in assignments discussed with you?

Rating	4 Every time	3 Usually	2 Occasionally Sometimes	1 Rarely	0 Never
Responses	248	205	126	64	39
%	36.4%	30%	18.5%	9.4%	**5.7%**



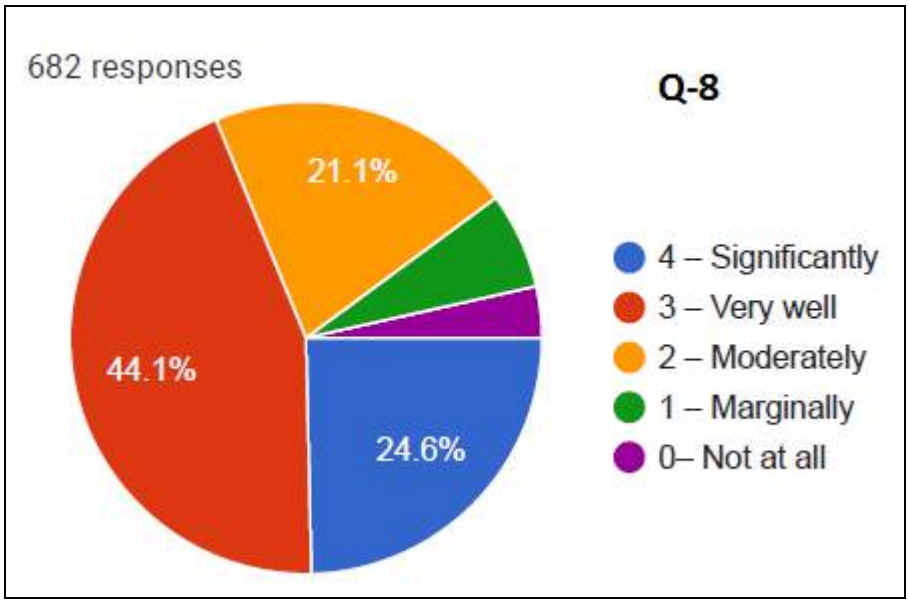
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Rating	4 Regularly	3 Often	2 Sometimes	1 Rarely	0 Never
Responses	202	159	142	96	83
%	29.7%	23.3%	20.7%	14.1%	12.2%



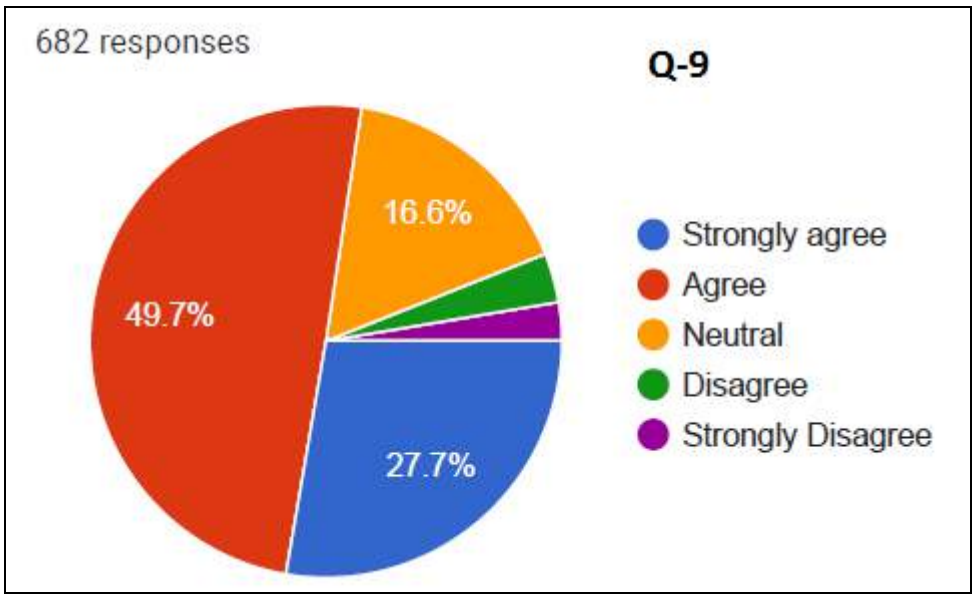
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Rating	4 Significantly	3 Very well	2 Moderately	1 Marginally	0 Not at all
Responses	168	301	144	45	24
%	24.7%	44.1%	21.1%	**6.6%**	**3.5%**



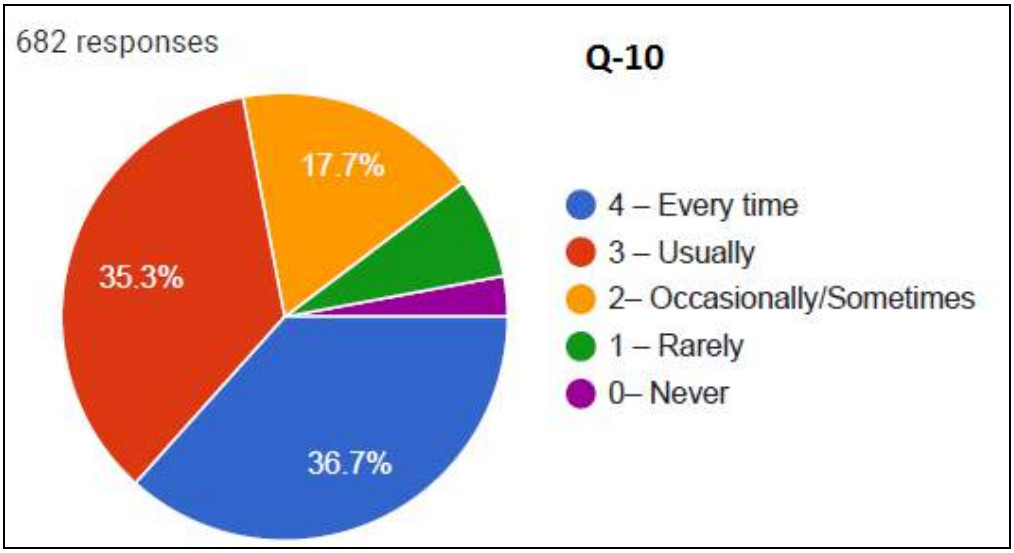
9. The institution provides multiple opportunities to learn and grow.

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	189	339	113	23	18
%	27.8%	49.6%	16.6%	**3.3%**	**2.6%**



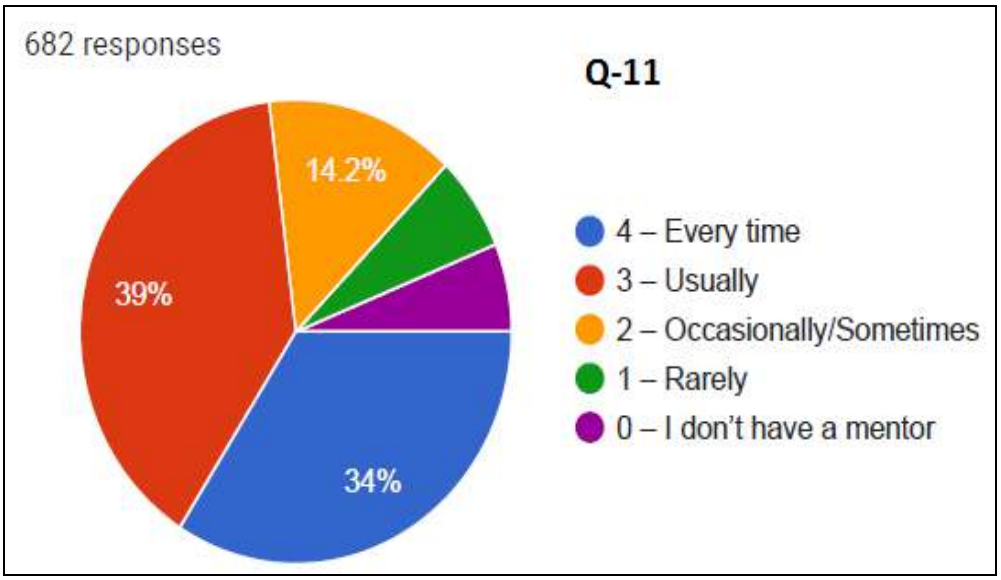
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Rating	4 Every time	3 Usually	2 Ocassionally/Sometimes	1 Rarely	0 Never
Responses	250	241	121	50	20
%	36.7%	35.4%	17.8%	**7.2%**	**2.9%**



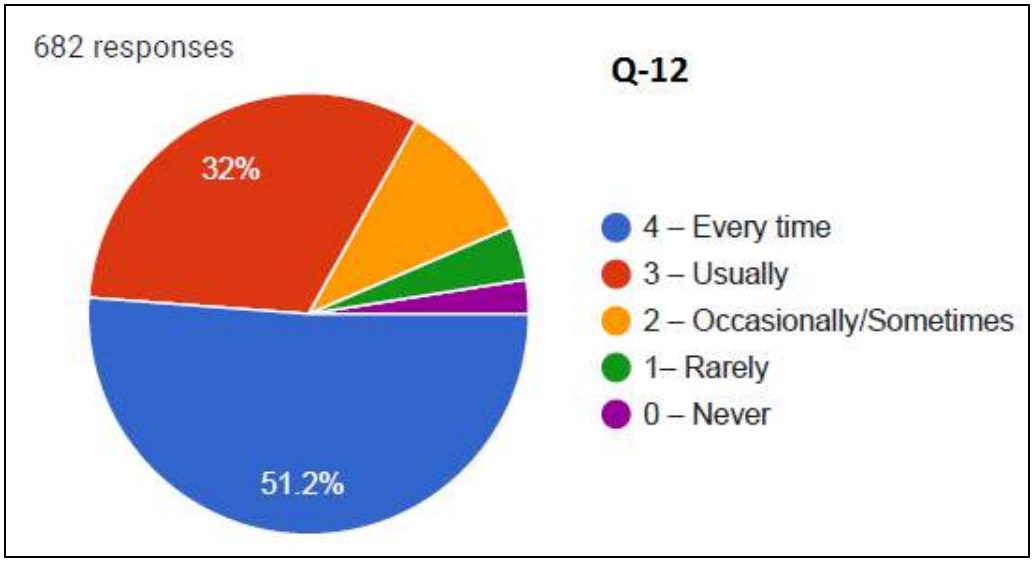
11. Your mentor does a necessary follow-up with an assigned task to you.

Rating	4 Every time	3 Usually	2 Ocassionally/Sometimes	1 I Don't have a mentor	0 Rarely
Responses	232	266	97	42	45
%	34.1%	38.9%	14.2%	**6.1%**	**2.2%**



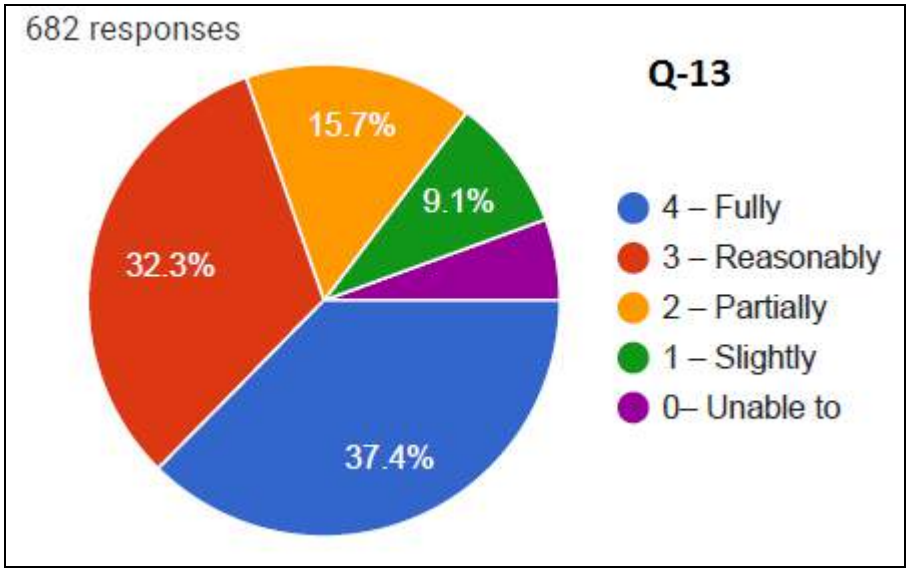
12. The teachers illustrate the concepts through examples and applications.

Rating	4 Every time	3 Usually	2 Occasionally/Sometimes	1 Rarely	0 Never
Responses	349	218	71	27	17
%	51.2%	32%	**10.4%**	**3.9%**	**2.3%**



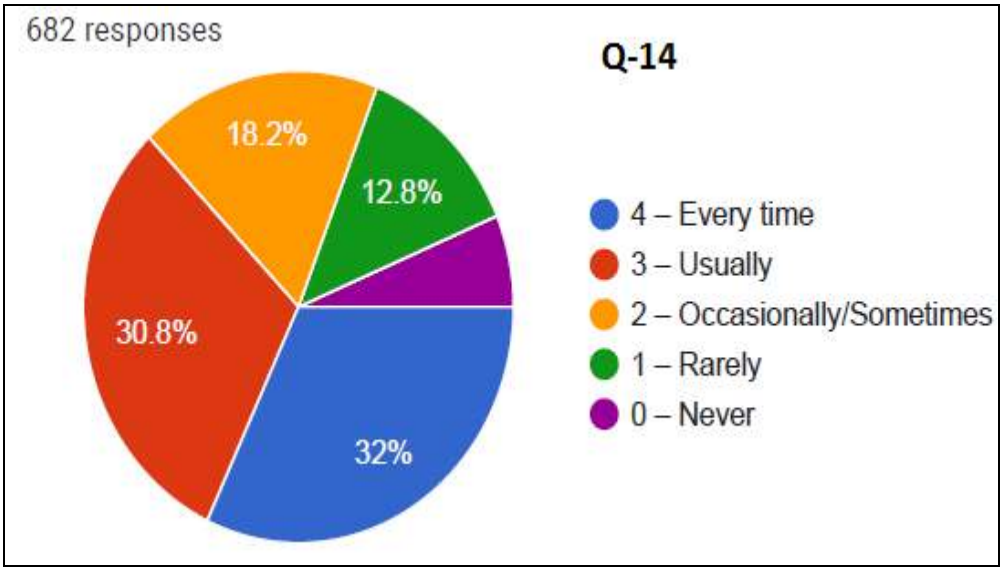
13. The teachers identify your strengths and encourage you with providing right level of challenges.

Rating	4 Fully	3 Reasonably	2 Partially	1 Slightly	0 Unable to
Responses	255	220	107	62	38
%	37.4%	32.3%	15.7%	9%	**5.6%**



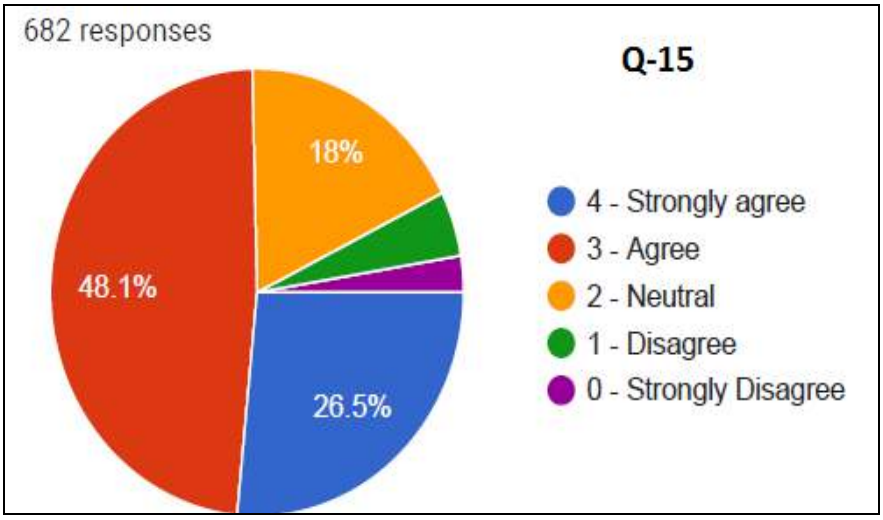
14. Teachers are able to identify your weaknesses and help you to overcome them.

Rating	4 Every time	3 Usually	2 Ocassionally/Sometimes	1 Rarely	0 Never
Responses	218	210	124	87	43
%	32%	30.8%	18.2%	12.8%	**6.1%**



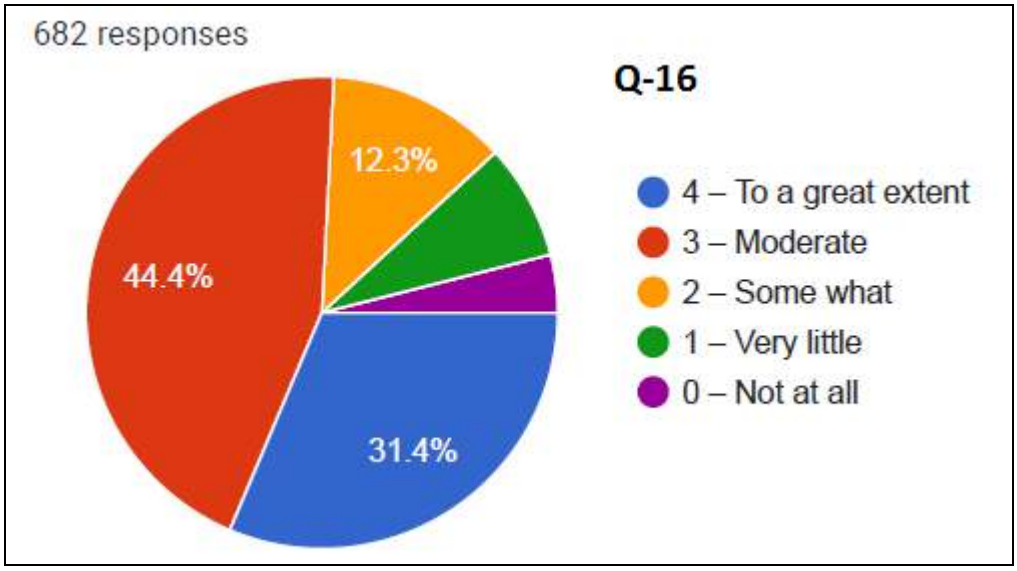
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	181	328	123	32	18
%	26.6%	48%	18.1%	**4.7%**	**2.6%**



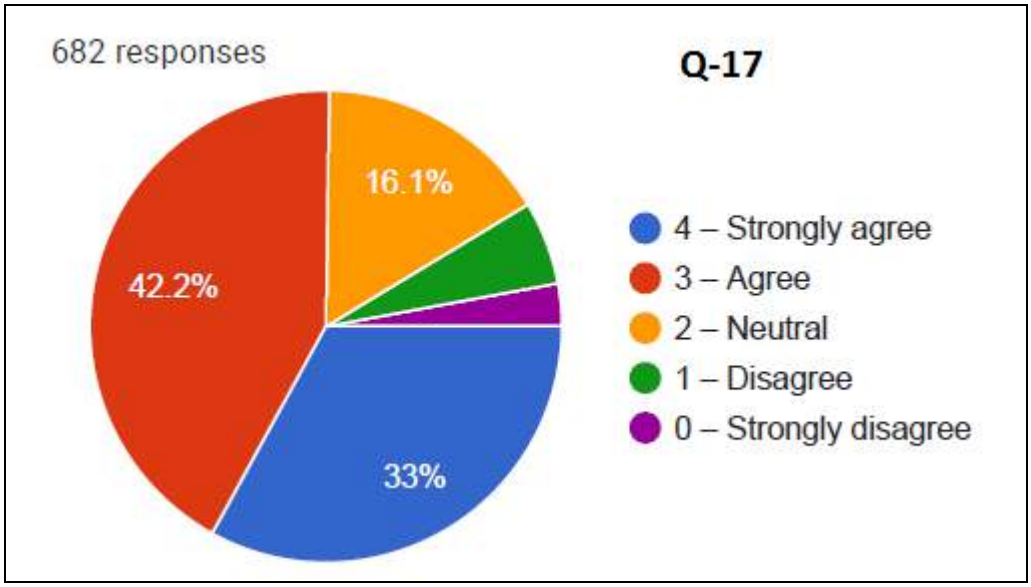
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Rating	4 To a great extent	3 Moderate	2 Some what	1 Very Little	0 Not at all
Responses	214	303	84	54	27
%	31.4%	44.5%	12.3%	**7.8%**	**3.9%**



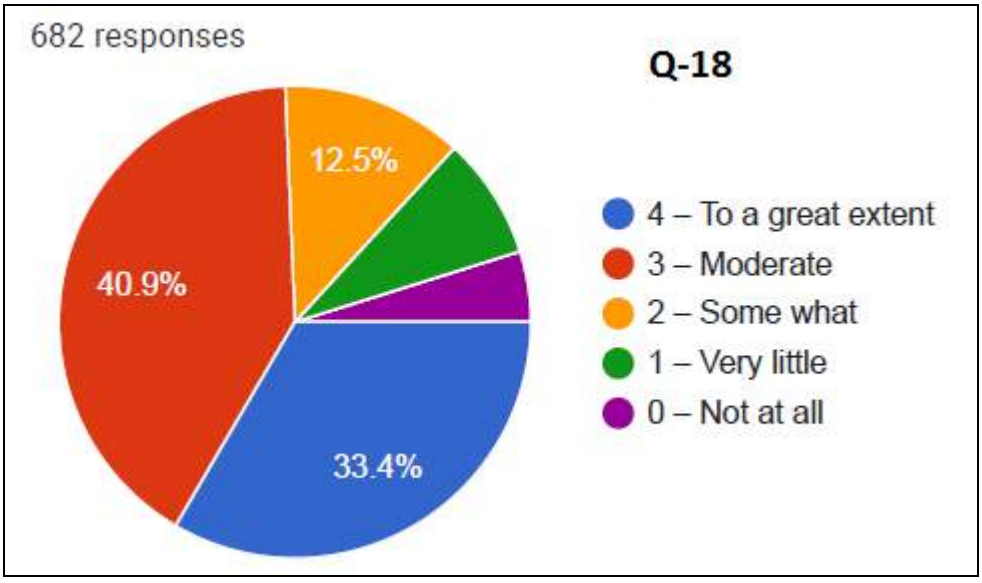
17. Teachers encourage you to participate in extracurricular activities

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	225	288	110	39	20
%	33%	42.3%	16.2%	**5.6%**	**2.9%**



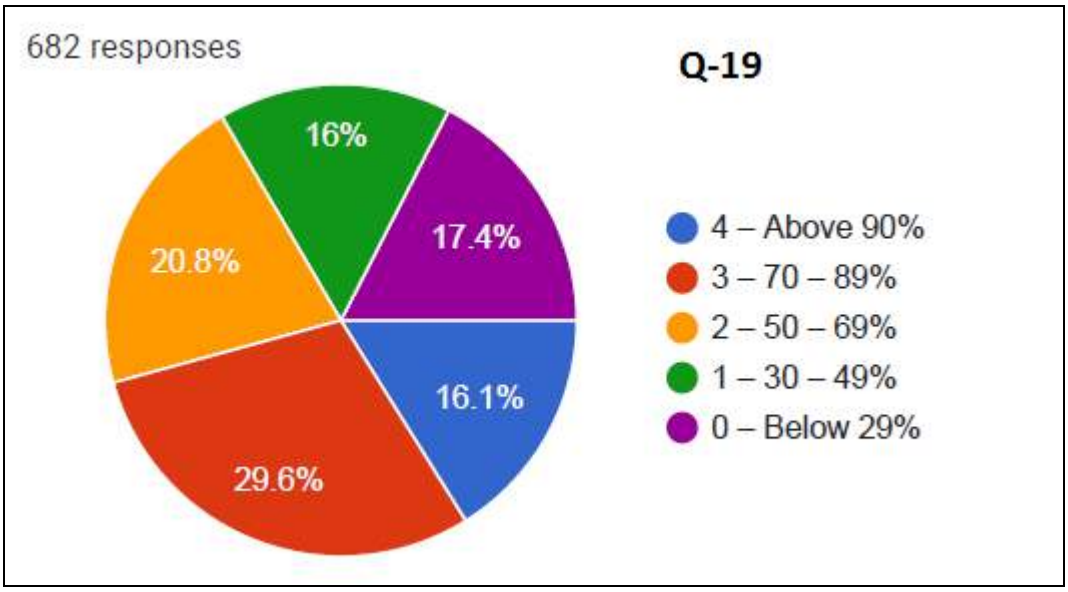
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

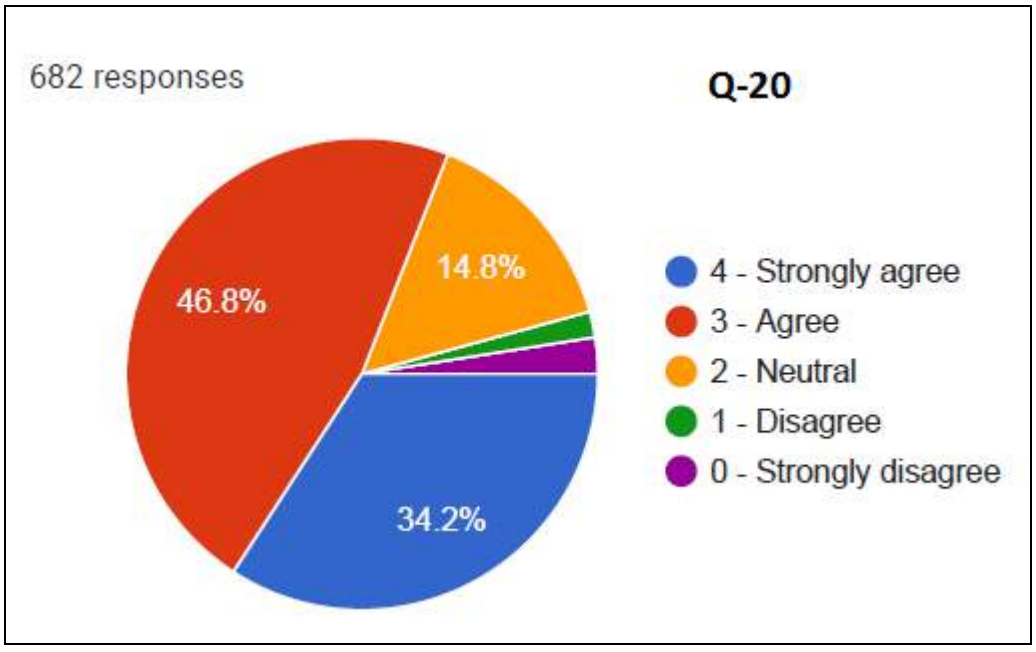
Rating	4 To a great extent	3 Moderate	2 Some what	1 Very Little	0 Not at all
Responses	228	279	85	57	33
%	33.5%	41%	12.5%	**8.2%**	**4.8%**



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Rating	4	3	2	1	0
Grading %	**Above 90%**	**70-89%**	**50 -69%**	**30-49%**	**Below 29 %**
Responses	110	202	142	109	119
%	16.2%	29.7%	20.9%	15.9%	17.5%



20. The overall quality of teaching-learning process in your institute is very good.

Rating	4 Strongly Agree	3 Agree	2 Neutral	1 Disagree	0 Strongly disagree
Responses	233	319	101	12	17
%	34.2%	46.7%	14.8%	**1.7%**	**2.5%**